



# Sanchar Nigam Pensioners' Welfare Association

Reg. No: SOCIETY/WEST/2021/8902564

CHQ: B-11/1, Ramesh Nagar, New Delhi-110015, India

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**SNPWA/CHQ/Cabinet Secy/2/25. Dated 1<sup>st</sup> Oct, 2025.**

To  
Shri T V Somanathan  
Cabinet Secretary  
Government of India  
New Delhi

Subject: **Reminder Regarding the Continued Reluctance of Secretary (Telecom) to Interact with Pensioners' Associations – Denial of Administrative Justice and Impasse continuing incomprehensively and inexplicably despite instructions from your office**

Respected Sir,

With due respect, we are constrained to once again bring to your kind notice the grave difficulties being faced by BSNL/DoT pensioners due to the continued inaccessibility of the Secretary (Telecom). Ever since his assumption of office, repeated requests from recognized pensioners' associations for discussions on urgent issues have been met with silence and indifference.

This reluctance to grant an audience to pensioners' representatives is not merely a matter of protocol but has, in effect, **denied a vast community of senior citizens their rightful avenue for administrative justice**. It conveys an unfortunate impression of aloofness, and, to our members, it amounts to nothing less than an affront to their dignity and legitimate expectations.

Sir, you will agree that:

1. **Dialogue is the Essence of Good Governance**: Most of the pressing issues of pensioners—whether related to pension revision, medical facilities, commutation restoration, or implementation of judicial pronouncements—can be amicably and swiftly settled through constructive interaction with the Secretary (Telecom). The absence of such a mechanism forces pensioners' associations to knock at the doors of courts, consuming precious time and resources for both the pensioners and the Government. **What is of striking contrast and extremely significant is**

**that his immediate predecessor, Sk. K. Rajaraman, had a 40 minute online meeting with this Association during pandemic.**

2. **A Humane Obligation:** Pensioners, having given the best years of their lives to nation-building, deserve empathy, recognition, and accessibility from the very system they once served with dedication. Denying them even the opportunity to be heard runs contrary to the ideals of a welfare state.
3. **Previously Highlighted:** We had already submitted this matter for your kind consideration earlier, but as no change has taken place, the situation remains as grim as before. We therefore request you to kindly treat this letter as a respectful reminder.

In the larger interest of justice, welfare, and efficient governance, we earnestly urge your good self to kindly cause necessary instructions so that the Secretary (Telecom) engages constructively with recognized pensioners' associations at intervals not so often considering his constrictions of his home. Such a simple step will go a long way in fostering mutual trust, avoiding unnecessary litigations, and upholding the dignity of pensioners.

We remain hopeful of your kind intervention and early action in this matter.

With respectful regards,

Yours sincerely,



(G. L. Jogi)

Copy to

1. Sh Neeaj Mittal, Secretaryy ( T), for kind information pl.
2. Sh Deb Kumar Chakrabarti, M( S)/ DOT, for kind inf. Pl.